

# Castle Trust Bank Modern Slavery Statement

Financial Year ended 30 September 2021



### 1. Modern Slavery Statement for Financial Year 2020/2021

- 1.1 This statement is made pursuant to s.54 of the Modern Slavery Act 2015 and sets out the steps that the Castle Trust Bank Group ("Castle Trust Bank") has taken and is continuing to take to ensure that modern slavery or human trafficking is not taking place within our business or supply chain. This is the fourth statement published by Castle Trust Bank.
- 1.2 Modern slavery encompasses slavery, servitude, human trafficking and forced labour. Castle Trust Bank has a zero tolerance approach to any form of modern slavery. We are committed to acting ethically and with integrity and transparency in all business dealings and to putting effective systems and controls in place to safeguard against any form of modern slavery taking place within the business or our supply chain.

#### 2. Our business

- 2.1 Castle Trust Bank operates as a bank within the financial sector, providing deposits and flexible lending solutions to clients who are predominantly based in the UK. Based in London, with offices in Basingstoke in Hampshire, the Castle Trust Bank Group comprises Castle Trust Capital pie and its subsidiary companies.
- 2.2 Castle Trust Bank has a consolidated annual turnover of over £36 million and so is required to publish a Modern Slavery Statement.

#### 3. Our Policies

- 3.1 We are committed to ensuring that there is no modern slavery or human trafficking in our supply chains or in any part of our business. We operate a number of internal policies to ensure that we are conducting business in an ethical and transparent manner. These include:
  - 3.1.1 Human Resources. We operate a robust human resources framework, including conducting eligibility to work in the UK checks for all employees to safeguard against human trafficking or individuals being forced to work against their will.
  - 3.1.2 Whistleblowing. We operate a whistleblowing policy so that all employees know that they can raise concerns about how colleagues are being treated, or practices within our business or supply chain, without fear of reprisals.
  - 3.1.3 Business Conduct. Castle Trust Bank has a set of policies which set out the manner in which we behave as an organisation and how we expect our employees and associates to act. Castle Trust Bank is continually reviewing its corporate values which include a renewed commitment to operating in an open and transparent matter.
- 3.2 As part of our ongoing review of our policies and operations we will be ensuring that they support Castle Trust Bank in its commitments to safeguard against modern slavery.

# 4. Suppliers and Third Parties

- 4.1 We source goods and service from a variety of suppliers based predominantly in the UK, including for:
  - 4.1.1 IT software and hardware
  - 4.1.2 Professional services
  - 4.1.3 Facilities
- 4.2 Additionally, we work with a number of third parties to provide services within the lending market.
- 4.3 As part of the execution of our policies we identify and mitigate risk by continuing our commitment to undertake increased due diligence in respect of our business and supply chains.



- 4.4 All new suppliers are required to submit proof they have and maintain a Modern Slavery policy. This requirement has also been included in the ,etroactive due diligence exercise that has been carried out on existing material outsourcers and critical suppliers. Castle Trust Bank also ensures that all of our standard form supplier agreements contain appropriate terms to safeguard against any form of modern slavery which may be a risk in such contracts.
- 4.5 Contracts with suppliers and third parties will continue to be reviewed on a risk-based approach and all new contracts will be reviewed to ensure they contain appropriate terms.

#### 5. Training

- 5.1 To ensure a high level of understanding of the risks of modern slavery and human trafficking in our supply chains and our business, training on modern slavery forms part of the induction training provided to all relevant staff on joining the business.
- 5.2 We are still developing our approach to demonstrating the effectiveness of our policy on modern slavery and remain committed to ensuring that high risk areas are identified, and that modern slavery is not taking place within our business.

## 6. Approval for this statement

6.1 This statement was approved by the Board of Directors on 29 March 2022.

Signed by:

Name of Director: Martin Bischoff

**Chief Executive Officer** 

Date: 29 March 2022





Castle Trust Bank means Castle Trust Capital plc, a company incorporated in England and Wales with company number 07454474 and registered office at 10 Norwich Street, London, EC4A 1BD. Castle Trust Capital plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority, under reference number 541910.